

COURT REPORTER REALTIME HARDWARE/SOFTWARE REQUIREMENTS AND CONFIGURATION FOR THE FRESNO COUNTY SUPERIOR COURT

The Fresno County Superior Court utilizes Westlaw Case Notebook software on all judicial officer workstations. This application accepts realtime transmissions from a wide variety of court reporter Computer-Assisted-Transcription (CAT) software for judicial viewing in the courtroom and in their chambers (after the realtime session ends). The following information explains how to connect the court reporter's (CSR's) CAT software to judicial officer's Case Notebook software. It discusses hardware and software configurations, connection and disconnection procedure, and support.

HARDWARE REQUIREMENTS:

At this time, the Court does NOT support wireless transmission for realtime.

If you plan to provide realtime transcription, it must be through a wired, serial connection.

Your laptop must have either:

An open **USB port** with a **USB-to-serial adapter** or

An active, 9-pin serial port.

Our standard **baud rate is 2400** and our realtime translation standard is "**CaseView**". NOTE: some judicial officers request "Bridge" at 38400 baud. In either case, the baud rate and translation must match at both sending (CSR) and receiving (judicial officer) ends.

SOFTWARE REQUIREMENTS:

CAT software capable of transmitting realtime using the above connections.

Output: CaseView or Bridge

COM port: Port number may vary between sessions. It is dynamically assigned by the operating system (Windows) and must match the "output port" in the reporter's CAT software. (*Verify port through Device Manager*).

CONNECTION:

The CSR will connect their adapter to the available realtime cable(send) end, located at their desk in the courtroom, using their USB-to serial adapter. (*If the CSR is hired by the Court, an adapter is provided.*)

NOTE: The CSR is responsible for knowing how to change realtime output, both translation (CaseView/Bridge) and baud rate within their CAT software.

DISCONNECTION:

At the end of the realtime session, disconnect your adapter, leaving the cable and send end in place.

SUPPORT:

Court-employed technicians do not directly support CSR-owned equipment. However, they are allowed to consult and advise the CSR for configuration of equipment and software. Questions and support should be directed first to the Court's computer technician through the judicial or courtroom assistant. Where this is not possible, an email to the Court's helpdesk at courttechsupport@fresno.courts.ca.gov or by phoning 559-457-2111.